

# SADACloudServforGoogleApps



SADA CloudServ for Google Apps for Work is crucial for today's IT teams in need of efficient and dedicated managed services for cloud solutions and applications. SADA Systems support services fit your organization's individual needs, with comprehensive support for the complete Google Apps suite of products to help you take full advantage of the cloud.

## 24/7/365 SUPPORT FOR GOOGLE APPS






Ensure seamless performance in the cloud  
with Premier Cloud Managed Services








## LEVERAGE SADA'S EXPERTISE FOR CLOUD MANAGED SERVICES FOR GOOGLE APPS

As a Google for Work Premier Partner, SADA offers proactive cloud managed services and support that help organizations fully maintain their Google Apps environment, and a better end-user experience with CloudServ for Google Apps.

## FEATURES

-  Premium package offers 24/7/365 support hours and portal access services
-  Pro-active outage notifications, Google Apps health-check, roadmap notifications, and more
-  Expert support for Google Apps Directory Sync (GADS), Google Apps Password Sync (GAPS), Google Apps Sync with Microsoft Outlook (GASMO)
-  Dedicated technical account manager
-  Access to certified Google technicians with 100% US-based support

## BENEFITS

-  Ensures, smooth, predictable performance of Google Apps for Work solutions
-  Premium service level agreement (SLA) guarantees 60-minute service response time with in-house Tier 2 support
-  Leverages SADA's premier partner status with Google to quickly resolve issues
-  SADA aligns with IT Infrastructure Library (ITIL) service delivery model to ensure enterprise grade support services
-  Case management and escalation assistance, 100% end to end ticket ownership

## CONTACTUS



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# ABOUT SADASYSTEMS

Founded in 2000, SADA Systems, Inc. is a privately-held global leader in providing cloud computing and strategic IT solutions to organizations worldwide. SADA is a Google for Work Premier Partner focused on creating tools, methodologies, change management and business transformation strategies for the cloud.

SADA specializes in Google for Work solutions, including Google Apps, Google Drive for Work, Google Cloud Platform, Chrome, Enterprise Search, and Google Maps for Work. Named the 2013 North America Partner of the Year for Google Apps for Government and Google Maps, SADA has a proven track record and competency in the implementation of Google services and solutions.



## A FEW OF OUR CLIENTS



# HUGE



**NORTHSIDE**  
SAN ANTONIO'S PREMIER SCHOOL DISTRICT

“

We appreciate the capability and personal attention of the SADA Systems technicians, the efficiency of the online ticket portal with web based ticket monitoring, available reports and the additional support services provided to our Franchise Offices. We would definitely recommend SADA Systems to other organizations as the go-to provider for Google Apps Support.

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Jen Skilliter,  
Manager of Business Operations,  
Sperry Van Ness International

## CONTACT US



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